

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency	
					Collected	Updated
ESRI	ArcGis/ArcSDE	Geographic Information System (GIS)	<i>Water Infrastructure</i> <i>Recycled Water Infrastructure</i> <i>Address and Sub-Addresses</i> <i>Street Assets</i> <i>Land Records</i> <i>Planning Data</i> <i>Engineering Drawing Index</i> <i>GIS Data Updates</i>	GIS / Public Works Crews GIS / Public Works Crews GIS / Public Works Crews GIS / Public Works Crews GIS / Engineering Crews GIS / Engineering Crews GIS / Engineering All Field Crews	As Needed As Needed As Needed As Needed As Needed As Needed As Needed As Needed	As Needed As Needed As Needed As Needed As Needed As Needed As Needed As Needed
Azteca	CityWorks	Work Order & Inspection System for District Assets & Infrastructure	<i>Vertical & Horizontal Infrastructure Work Orders and Inspections</i> <i>Water Infrastructure service requests & Work Orders</i>	Operations Crew – Potable Water Operations Crew – Recycles Water Operations Crew – Sewer	Daily Daily Daily Daily	Daily Daily Daily Daily
Microsoft	Exchange	Email System	<i>Enterprise Electronic Mail</i>	Information Technology	Daily	Daily
NeoGov	Application Tracking	Online Application System	<i>Employment Application Tracking</i>	Human Resources	As Needed	As Needed
Tyler Technologies	Eden	Financial System Human Resources	<i>Accts Receivable</i> <i>Accounts Payable</i> <i>Payroll</i> <i>Purchasing Fixed Assets</i> <i>General Ledger Tracking</i> <i>Cash Management</i> <i>Inventory Control</i> <i>Job/Pay Classification</i> <i>Personnel Maintenance</i> <i>Benefits Administration</i> <i>Utility Billing</i>	Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Human Resource Dept. Human Resource Dept. Human Resource Dept. Information Technology	Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily
LaserFiche	LaserFiche	Document Management	<i>Document Repository</i> <i>Audit Trail</i> <i>Content Management</i> <i>Retention Management</i>	Information Technology Information Technology Information Technology Information Technology	Daily Daily Daily Daily	Daily Daily Daily Daily
Dell	Kace	Systems Management	<i>HW/SW Inventory</i> <i>Patch Management</i> <i>Compliance</i>	Information Technology Information Technology Information Technology	Daily Daily Daily	Daily Daily Daily

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			<i>Software Distribution</i> <i>Service Desk</i> <i>Server Mgmt. and Monitoring</i> <i>Remote Deployment</i>	Information Technology Information Technology Information Technology Information Technology	Daily Daily Daily Daily	Daily Daily Daily Daily
Solarwinds	Solarwinds	Management Software & Monitoring	<i>Network Management</i> <i>Application Performance</i> <i>Database Performance</i> <i>Virtualization Management</i>	Information Technology Information Technology Information Technology Information Technology	Daily Daily Daily Daily	Daily Daily Daily Daily
8X8	8X8	Phone System	<i>Unified Communications</i> <i>Call System</i> <i>Call Center</i>	Information Technology Information Technology Information Technology	Daily Daily Daily	Daily Daily Daily